



NEWS RELEASE

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Security Service Federal Credit Union Selects VSoft Remote Deposit Capture Solutions
Credit union enhances employee, member satisfaction with back counter and ATM RDC, positions for further growth

ATLANTA, Oct. 24, 2011 – [VSoft Corporation](#), a global information and technology provider of process improvement solutions for financial institutions, announced today that San Antonio - based [Security Service Federal Credit Union](#) selected its back counter capture and ATM remote deposit capture (RDC) solutions to decrease response times and thus improve employee and member experiences.

Security Service chose VSoft for the superior functionality of its digital dashboard, which enables the credit union to monitor a wide range of parameters and ensure efficiency. Security Service also selected VSoft's image exchange solution, as well as its application for image-enabled returns. Additionally, VSoft's framework positions Security Service to easily and quickly implement additional teller and RDC solutions in the future, such as home/office, merchant and mobile capture solutions.

"Our ultimate goal has always been to provide first-class service for our members by giving our employees the tools they need to deliver that service. We continually look for ways to enhance efficiency and convenience," said Barbara Taylor, vice president of Payment Services, Security Service Federal Credit Union. "The quick response time we get from VSoft's solutions enables our employees to remain focused on providing a positive member experience. The single platform will make additional technology implementations simpler, allowing us to add progressive solutions and uphold our commitment to constant improvement."

Murthy Veeraghanta, chairman and CEO, VSoft Corporation, added, "Our multi-channel image processing solutions manage the complete image flow process and ensure secure delivery, giving Security Service the flexibility to concentrate on the members and their needs. By providing back counter and ATM RDC we are able to accommodate Security Service's growth strategy, and we are poised to better support the credit unions initiatives into the future."

VSoft's RDC solutions capture high volume deposits and automatically correct and balance workflows, improving accuracy and reducing teller workload.

About VSoft Corporation

VSoft Corporation offers core and payment-processing solutions that improve service, reduce cost and maximize efficiency for financial institutions. Its solutions provide seamless, real-time, high-volume and high-performance transactions across multiple channels and can be delivered in-house, or as an outsourced ASP or SaaS model to best meet the needs of individual financial institutions.

VSoft's services have been trusted by more than 1,900 banks, credit unions and savings institutions, as well as transaction processors, governments, utilities, telecommunications and retail organizations worldwide. The company's growth and stability has been recognized by inclusion in the Inc. 5000 list for four years running and featured in *Bank Technology News*' 9th Annual Innovator Awards for CoreSoft, its core solution. For more information call 770-225-7692 or visit www.vsoftcorp.com.

About Security Service Federal Credit Union

Security Service Federal Credit Union offers competitive, affordable financial products and services designed to meet the needs of its members. Security Service is an industry-leading financial institution with more than \$6.5 billion in assets and more than 850,000 members in Texas, Colorado, Utah and around the world. Headquartered in San Antonio, the credit union is among the top ten credit unions in the nation and the largest in Texas and San Antonio. Security Services strives to be America's best credit union and provides the true benefits of credit union membership with financial services of the highest quality and value. Learn more at www.ssfcu.org or call 1-800-415-7878.

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Editor's Note: The correct usage of the company name, VSoft Corporation, is either referring to it as VSoft Corporation or VSoft, with both the "V" and the "S" capitalized.