



# NEWS RELEASE

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## **VSoft Offers New Adjustment and Research Services to its Data Center Clients** Research team partners with institutions to speed up adjustment process

**ATLANTA**, December 18, 2013 - VSoft Corporation, a global provider of information and technology solutions for financial institutions, announced today that VServe's research team now offers adjustment services to all clients through its data center, VServe, Inc.

VServe performs thousands of adjustments each month for clients by partnering with various institutions to speed up the process and quickly resolve discrepancies. There are two categories of adjustments which include the basic adjustment process and the additional adjustment process.

The basic adjustment process handles both Fed and Institution initiated services. The Fed initiated service allows VServe to access a client's Fed account to monitor the adjustment case and ensure completion. The Institution initiated service requires the institution to provide the items information for the research team. Additional adjustment services include forgery and late claims.

"We are excited to offer these new services to our clients," said Murthy Veeraghanta, Chairman and CEO of VSoft Corporation. "Leveraging our experienced research team to address these time consuming tasks makes sense for many of the institutions we serve. Outsourcing adjustments allows financial institutions to focus their time and attention toward more business-critical activities.

### **About VSoft Corporation**

VSoft Corporation offers core and payment-processing solutions on a unified platform that improve service, reduce cost and maximize efficiency for financial institutions. Its solutions provide seamless, real-time, high-volume and high-performance transactions across multiple channels and can be delivered in-house, or as an outsourced ASP or SaaS model to best meet the needs of individual financial institutions.

VSoft's services have been trusted by more than 2,600, credit unions, banks and savings institutions and data centers worldwide. For more information call 770-225-7692 or visit [www.vsoftcorp.com](http://www.vsoftcorp.com).

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**Editor's Note:** The correct usage of the company name, VSoft Corporation, is either referring to it as VSoft Corporation or VSoft, with both the "V" and the "S" capitalized.