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ATM/ITM Deposit



With many ATMs and Interactive Teller Machines (ITMs) providing a host of new services, people are expecting to do more than only withdraw cash. OnView ATM/ITM Deposit provides advanced functionality to your financial institution's image-enabled ATMs and ITMs by capturing checks securely. The automated workflow delivers check images directly to your financial institution for reconciliation, back-office processing, and image exchange. OnView ATM/ITM Deposit features a comprehensive Digital Dashboard, which includes powerful back-office applications designed to manage your ATM or ITM operations more efficiently. The advanced audit trail lends itself to powerful insights into your operations using the application's robust reporting capabilities. Transform your in-branch and remote-site ATMs into an extension of your distributed capture network to provide your account holders with convenient service.

The application's customizable thresholds can improve the security of your ATM and ITM network. Adjust individual ATM/ITM thresholds based on high-risk locations and reject or review checks that violate the set risk profiles. As an added layer of protection, OnView ATM/ITM Deposit contains duplicate detection to stop duplicates at the earliest point of presentment.

FINANCIAL INSTITUTIONS CAN BENEFIT FROM:

- Deposit and payment processing automation that reduces branch work load
- Advanced image-based research
- Flexibility to define cut-off times
- Eliminated empty envelope fraud
- Consistent back office and research process, regardless of capture entry point
- Configurable thresholds to protect your technology investments
- Simplified end-of-day settlement

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ENHANCE YOUR CAPTURE CHANNEL WITH ONVIEW ATM/ITM DEPOSIT

OnView ATM/ITM includes advanced functionality to assist you in managing ATMs and ITMs. The streamlined application was designed to keep your machines secure and your operations efficient.

COMPREHENSIVE VALIDATION

Comprehensive automation technology minimizes the exceptions your staff receive. Automatic re-orientation, and our Intelligent Repair Image System (IRIS) verifies and repairs the image to minimize exceptions.

CONFIGURABLE CUT-OFF TIMES

The configurable cut-off time feature allows you to analyze ATMs and ITMs individually to decide when to increase or decrease cut-off times to best fit your operations.

ADVANCED ANALYTICS

The robust research and reporting feature includes unapproved transaction and adjustment reports, reflecting all adjustments made during the review process for quick dispute resolution.

INTEGRATION

OnView ATM/ITM Deposit was built on a unified platform that easily integrates with a variety of ATMs and ITMs.

CONFIGURABLE THRESHOLDS

Easily set thresholds, which can include the number of checks, item dollar amount, and transaction dollar amount. Checks above the set threshold are queued for visual review by staff.

DUPLICATE DETECTION

VSoft's in-application duplicate detection leverages the archive to identify duplicates before the check is sent for back-office processing, or the check can be queued for review by your financial institution.

SIMPLIFIED RECONCILIATION

The ATM/ITM and central site compare a generated list of checks for end-of-day reconciliation. If any discrepancies are found, staff members can easily review, reject, or repair the image and send branded advice notices to account holders if required.