

onview

Teller Deposit



Provide your account holders with exceptional service at one of your first points of contact: the teller window. OnView Teller Deposit allows you to streamline processing, so you can focus on providing superior customer service to your account holders. Deposit processing automation captures deposit images, recognizes amounts and MICR lines, and balances transactions at the teller line, all before your account holder leaves the branch.

With OnView Teller Deposit's automated processes, your financial institution will benefit from operational efficiencies including reduced manual errors and image quality returns. Ultimately, this leads to improved satisfaction and loyalty.

Built with bi-directional APIs, OnView Teller Deposit provides a real-time integration with the teller platform. With a frictionless integration and a customizable user interface, your operators will benefit from a seamless transition between systems. VSoft offers both headed and headless APIs to best fit your business operations.

OnView Teller Deposit allows tellers to concentrate on engaging with account holders, rather than depositing checks manually. By implementing automation at the teller line, speed and effectiveness are increased, creating an enhanced experience for account holders with shorter teller lines and more immediate access to their funds.

FINANCIAL INSTITUTIONS CAN BENEFIT FROM:

A robust system with many different transaction types including: bonds, IRAs, contributions, deposits, and more

Reduced fraud with AFS real-time fraud detection

Automation that helps improve service and increase sales

Easily accessible account information
Streamlined payment processing, which reduces errors and teller workload

Built-in recognition that improves quality and balancing

Earlier processing for simplified end-of-day settlement in the back office

Fraud management within a consolidated database

Consistent back office and research process for all checks, regardless of the capture channel

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IMPROVE BUSINESS OPERATIONS WITH ONVIEW TELLER DEPOSIT

OnView Teller Deposit offers an array of features designed to streamline operations in the back-office, while saving time at the teller line, so you can focus on providing exceptional service.

FRAUD DETECTION

VSoft's OnView Teller Deposit integrates with Advanced Fraud Solutions' TrueChecks to provide real-time fraud detection for your financial institution.

BUSINESS RULES

Flexible business rules allow you to tailor every part of your payment processing, from the number of teller seats to the types of transaction documents you capture or the fields you validate.

INSTANT CHECK VALIDATION

The application features comprehensive validation including account validation and touring-transit validation to ensure accurate MICR codeline information is captured. The application also includes Image Quality Management, which provides an array of capture and usability tests that identify suspect images for review and decisioning.

RICH REPORTING

With the integrated archive, financial institutions gain insights into their account holders and banking operations through rich reporting capabilities.

USER MANAGEMENT

Manage user roles simply through the comprehensive administrator profile to maintain the security of your teller operations. Our platform takes the complexity out of restricting and establishing access by role, user, account range, and more.

INTEGRATION

Through integration with your teller platform, OnView Teller Deposit facilitates up-to-date account balances, which provides tellers the information they need to suggest complementary products and services to account holders.

DUPLICATE DETECTION

VSoft's real-time, in-application duplicate detection leverages the integrated archive to identify duplicates before the check is sent for back office processing. The staff receives instant feedback allowing them to address

BALANCING

Streamline processing with the in-application balancing feature. Institutions can balance multiple transaction types and have the option to balance in a variety of ways that best fits with their business operations.